Towards Safer Streets?

Nils Van Driessche
Account Executive Smart City
MERKATOR shows controlled growth with a minimal churn rate. Our people have an academic or industry background and have deep knowledge of the markets we serve.
SAFER STREETS

BETTER NETWORKS
What is a Smart city?

- Easily accessible
- Fast processing
- Safe streets
Why Permit Management?

Prevent conflict with other permits:

- Cycling Events
- Skips
- Relocations
- Markets
- Containers
- Detours
- ...

Need to manage all permits smart (online + map + process)
Today, permits are managed by the inbox ...

Typical (small Flemish) cities receive 1000’s of permits ...

Let’s optimize the administration!
It all start withs ...  
The Application 

Roadworks, skips, scaffolding, cycling events ...
Citizens draws on the map
Eaglebe prevent conflicts

✓ The applications overlaps with other permits? Conflict!
✓ Overlap in time & zone
✓ Inform citizens of potential hazards
✓ Your roadworks are next to a school! Pay attention please 😊
Portal for Citizens & Contractors

Communicate to different cities, delay, pay, ...
Permit Workflow Management
Faster and Safer

Validate – Mobility – Advice – Finance – Permit (PDF) – Communicate
High-level + detailed view on mobility issues

An eagle flies high (overview) with sharp eyes (detail) → Eaglebe is born.
Receiving tax used to be a FTE

✓ Calculate the tax
✓ Send payment request
✓ Send reminder
✓ Send invoice

➔ Eaglebe enables digital payments

“95% of payments is done online within 24h – reducing the workload”
Create permit document following your branding
Administration is 5x faster with ½ team and way more FUN!

Tom Van Neyghem, Teamcoach Openbaar Domein, Stad Aalst
City of Bruges goes 100% digital with Eaglebe:

✓ Lower administration
✓ Easier for citizens
✓ Faster results
There is also ... Communication!
But ... There is more
Events, markets, cycling, running, ...

Occupation of “public space”

Possible conflict

Let’s optimize the event administration!
But ... There is more
Outdoor colleagues need & have info

Place & Collect signage + take pictures

Tow cars? Check license plates

Report incidents on the go

Let’s optimize the outdoors & indoors communication!
Eaglebe Smart City

Connecting indoors & outdoors
Eaglebe – a proven solution

140 cities

4000 users

18000 Permits per month

3,000,000 Protected citizens