Co-Host
kadaster

GEOSPATIAL WORLD FORUM
2-4 April 2019
Taets Art and Event Park, Amsterdam

#geospatialbydefault
Empowering billions!

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Now in India
UberEATS India | Quick Facts

6 Cities in 6 months

+1 Million Users

+5,000 Restaurant Partners

Thousands of Delivery Partners
Key Facts | Global View

+60,000 Restaurants Worldwide

6 Continents

+30 Countries

+130 Cities
How UberEATS works | Consumers, Restaurants & Delivery Partners
Connecting Consumers, Restaurants and Delivery Partners

CONSUMER ➔ RESTAURANT PARTNER ➔ DELIVERY PARTNER
UberEATS Marketplace | Consumers, Restaurants & Delivery
Partners are all customers

CONSUMERS

RESTAURANT PARTNER

DELIVERY PARTNER
Our promise to Consumers

- **Convenience:** User friendly app, fast delivery, schedule orders
- **Reliability:** 30 mins, Transparent live tracking, 24/7 support

Make eating effortless at anytime, for anyone
Convenience | The App that learns more about you…
Reliability | Turning customer delight into an expectation

- Our 30 min delivery expectation
- Dynamic Dispatch distances
Our promise to Restaurant Partners

- **Convenience**: Built-in turn-key logistics tech
- **Reliability**: Transparent live tracking for hand-off, 24/7 support
- **Data & analytics**: Tools with insights for data-driven decisions

Share your food with the world, and let us take care of the rest.
Convenience | UberEATS Virtual Kitchen Tab

- UberEATS Virtual Kitchen Tab lives in the kitchen
- New orders show up on screen with an audio alert
- Kitchen adjusts prep time and accepts the order
Reliability | Live Tracking

- Track all deliveries in real time
- Full visibility of driver ETAs
- Directly contact both eaters and drivers
Insights | Improving Restaurant Operations

Service Quality

Focus on speed and convenience to keep your UberEATS customers happy.

Menu Availability

- Actual open hours: 12 hours
- Served open hours: 4 hours

Accepted Orders

- Your account: 80%
- Other top towers: 80%
Insights | Growing Restaurant Business

- Demand and Supply Clusters
- New Urban hubs of cities
- Weekday and weekend demographics
Our promise to Delivery Partners

- **Tech Enabled:** Demand Prediction for closer pick-ups are more deliveries
- **Convenience:** Toolkit to succeed as their delivery partner

More types of work that put you first.
People & Training | Developing at Scale

All the delivery partners are put through an **hour-long training** on app usage, help and support, and pro-tips before their on-boarding.

We have enabled manual and **automated quality control** mechanisms for delivery partners.

We will invest in a **training team for the Starbucks in-store personnel**, to help at every step of set-up and on-boarding.

We will provide **dedicated resources to manage Starbucks** on an everyday basis.