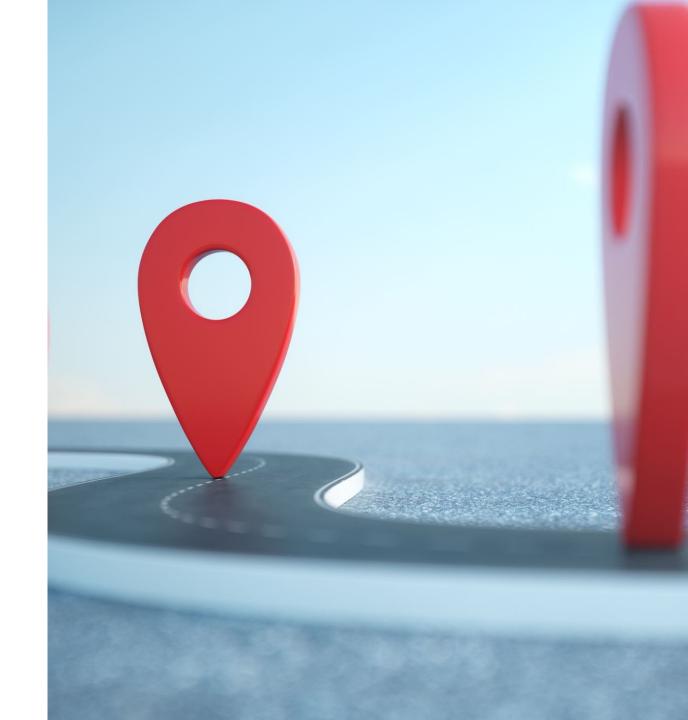
## Location Data and Personalization

Rakesh Rana

Head of Data @Haypp Group



#### Haypp Group

The Haypp Group spearheads the global transformation from smoking to healthier product alternatives.

With origins in Scandinavia, our extensive experience from pioneering markets in smoke-free alternatives, as well as being a leader in the e-commerce sector, we now fully take our vision to a global scale.

With eleven e-commerce brands, the Haypp Group is present in eight countries, where we served more than 790,000 active consumers in 2022.











#### Haypp Group

- We're a leading e-commerce company that drives the global transformation from smoking to healthier product alternatives.
- Why? There're 1,1 billon smokers in the world. At least seven million people die every year form smoking-related diseases.
- **How?** By offering healthier enjoyment such as Swedish style snus and nicotine pouches online, through state of the art e-commerce store brands.



#### Role of Data Team





Site Traffic



**CRM** systems



Logistics



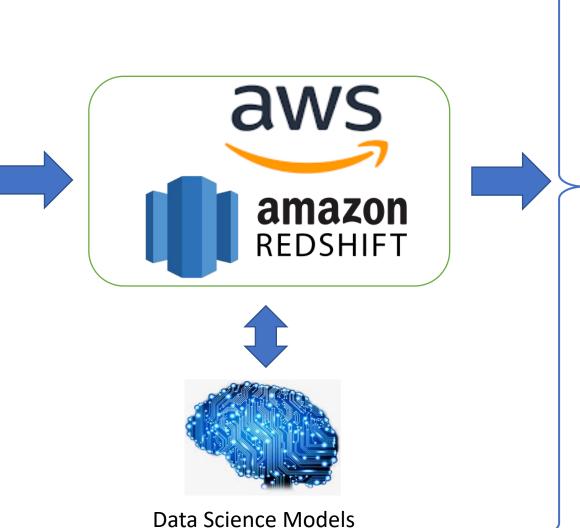
Manual Files



SEO



**APIss** 







**CRM** 



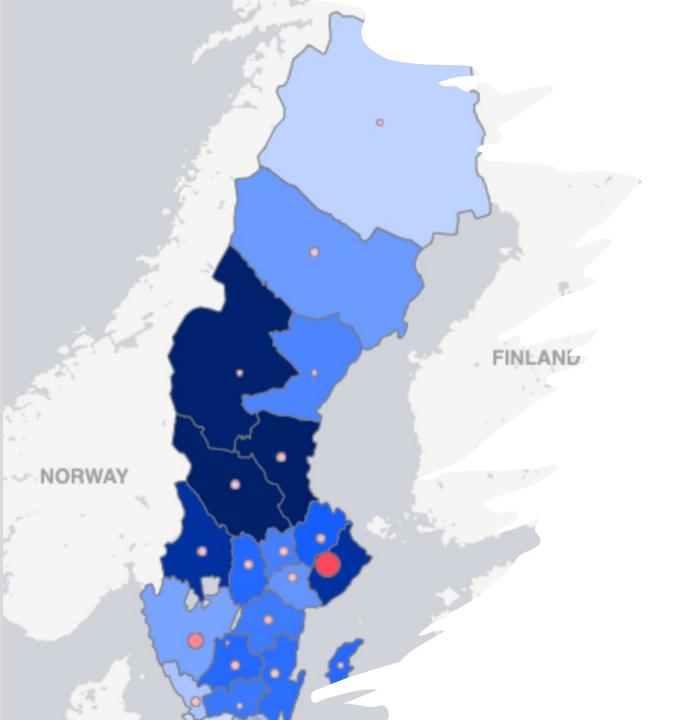
Site



Surveys



Reports



#### Location data

- Traditional BI
  - Customer & Market Share
  - Transactions, AOV, LTV
  - Trends in purchase behavior

Marketing

- Personalize
  - On-site channel
  - Recommendations
  - CRM

### Demo1: Location based personalized

- Different Product Categories
- Number of Brands & Products
- Number of Offers, New launches
- Customers with different preferences



#### **Baseline: Store-1**







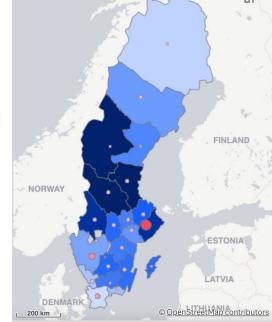












Volume per (10k) Capita









#### **County 1: Store-1**





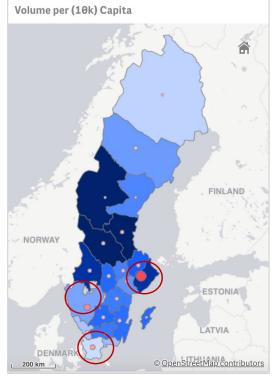


LIMITED













ROSE

NICOVA



#### **County 2: Store-1**



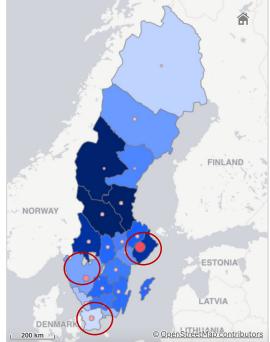




RED CHILI MELON







Volume per (10k) Capita



••••









#### **County 3: Store-1**

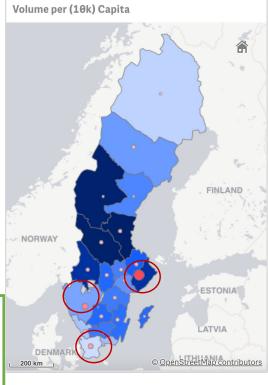








VÅRGÅRDA















#### **County 4: Store-1**







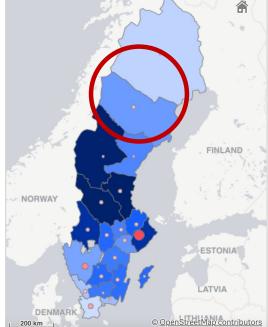












Volume per (10k) Capita

200 km

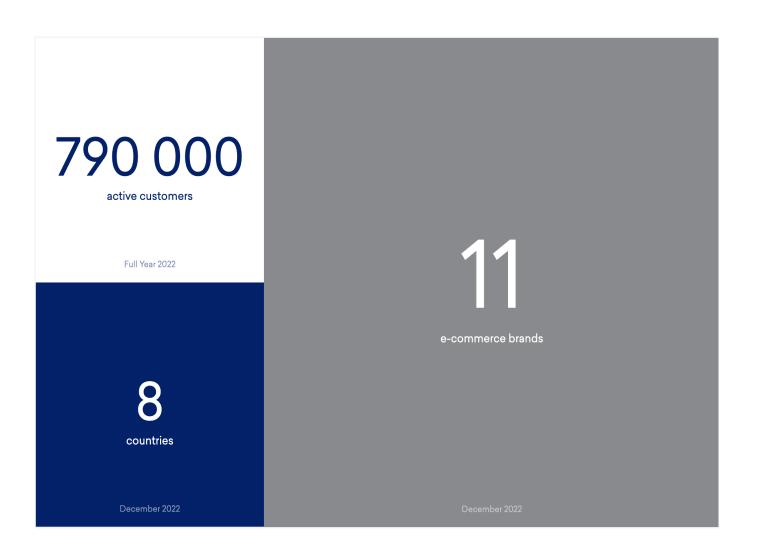








#### Scope for Impact: Location Personalization







# Thank You