



“Smart Mobility - Leveraging ICT & Geo- Technologies ”

Gopal Valecha
AVP – IT (BD)



Delhi Integrated Multi-modal Transit System Limited

Joint Venture of Govt. of NCT of Delhi and IDFC Foundation

An ISO 9001, 14001, OHSAS 18001, ISO 27001 & CMMI L3 Certified Company

DIMTS Overview

DIMTS is a 50:50 Joint Venture of

Government of National Capital Territory of Delhi (GNCTD) &

Infrastructure Development Finance Company Ltd. (IDFC; USD 10 billion assets under management; power, highways, ports, etc.)

Chief Secretary of Government of National Capital Territory of Delhi is the chairman of the company

Vision

To create an environment where the majority of trips take place by public transport in preference to personal motorized transport

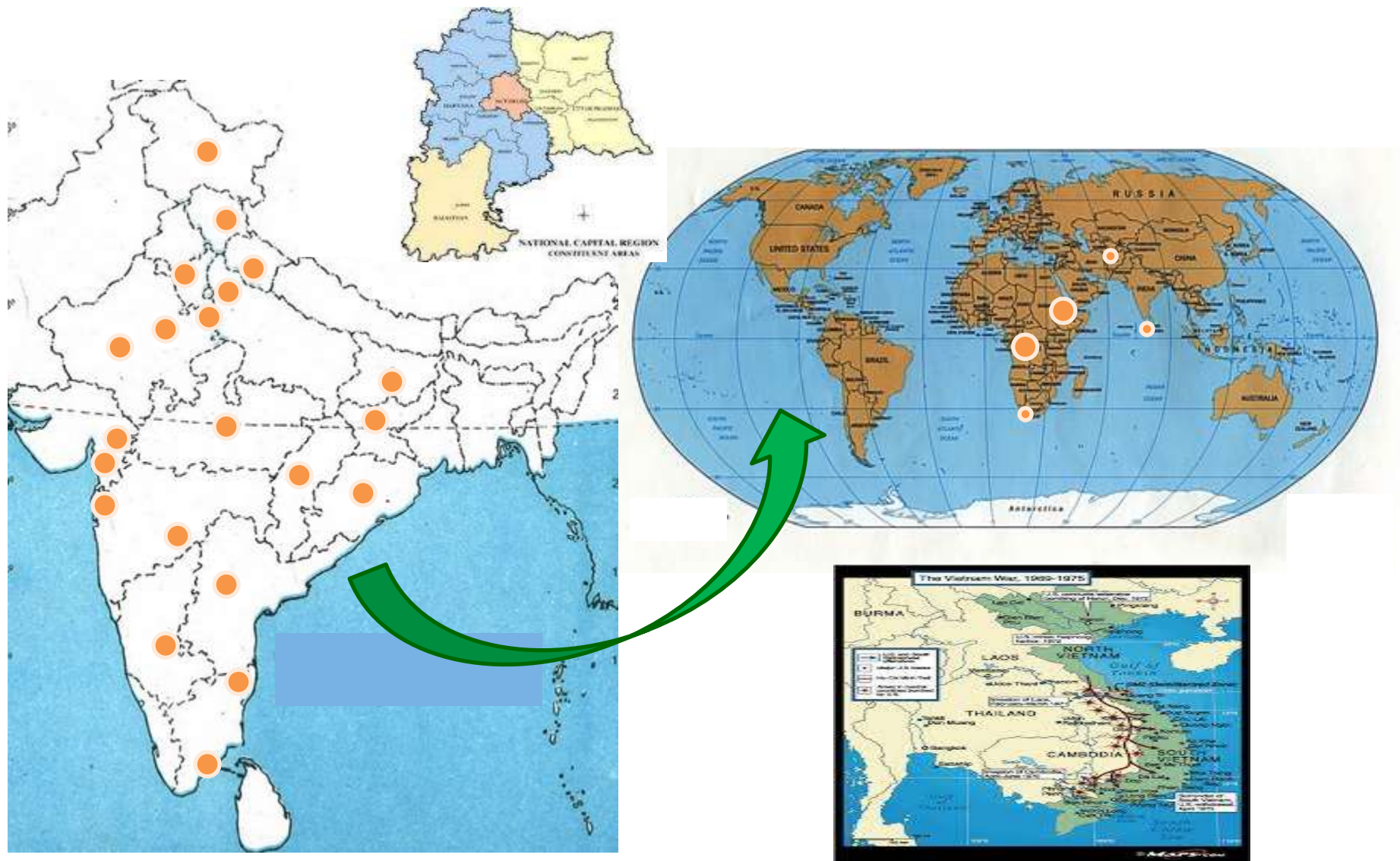


About DIMTS

A Value Proposition



Areas and Geographies



Projects and clients across 17 states in India and 5 countries

DIMTS – in Numbers



1,500 Buses



80,000 TSR



25,000 PSV



400 + Water Tankers



40 + Make



80 GB Data /Day



12,00,000 Vehicle Registration



38,00,000 Smart Card License



1500 ETMs



900,000 E-Tickets

Any Mode – Any Device – Any Vendor



Mode
Independent



Vendor Neutral



Device Agnostic

(Cargo – Surface , Sea |
Passenger| Paratransit)

GPS , E-seal , ETM ...



Urban Transport - Need of the hour : Operations Perspective

Is any of the bus over-speeding?

Has there been any accident?

Where are the buses??

Have any of the buses missed any schedule/ stops?

Are all the buses operating as per schedule?

Are there any breakdowns?



- Reliable, safe and presentable service to citizens
- Revenue leakages plugged through use of electronic ticketing
- Methodical planning of routes

Fleet Management Systems: A V L S

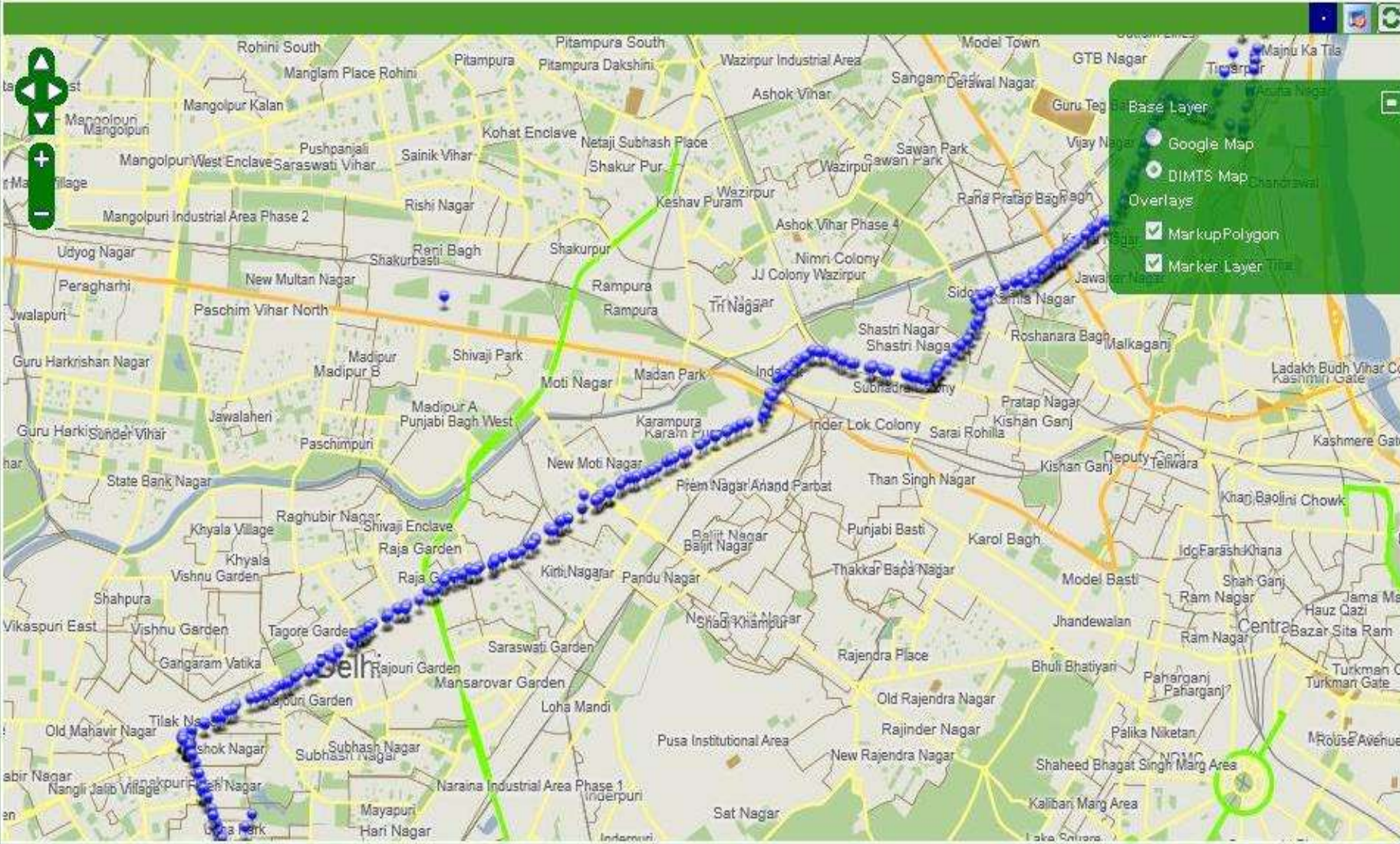
GPS based **Automatic Vehicle Location (AVL) System** has been deployed on all the buses. System is being used to monitor operations of the fleet

Alerts Dashboard manages alerts and responds to deviation/violations

- Over-speeding reports
- Depot, vehicle and route wise reports
- Missed stops reports
- Route deviation reports
- Trip status reports (Cut/Short/Missed)
- Distance travelled



Fleet Management Systems: A V L S



Electronic Ticketing System

DIMTS has deployed **New Generation Electronic Ticketing Machines (ETMs)**

- Real Time data transfer through GPRS
- Smart Card Enabled
- Over the air configuration & update of master data, configuration data and application



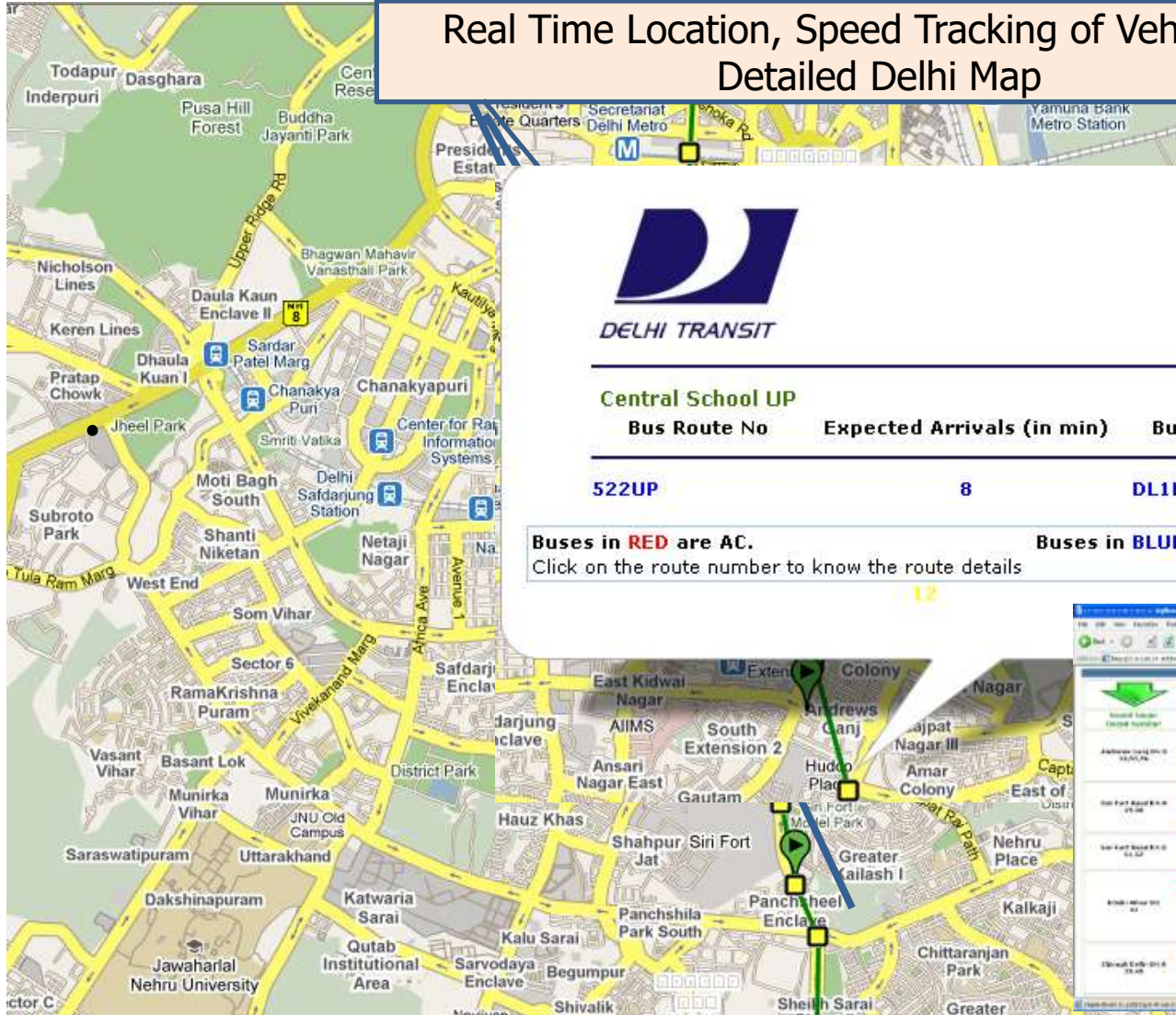
Backend System enables:

- E-mail of Operation & Revenue parameters to key stakeholders
- Performance analysis Route-wise, Conductor-wise
- Display health status of the field devices to take proactive action
- Day-end revenue reconciliation



Solution in Action : PIS (Public Information System)

Real Time Location, Speed Tracking of Vehicles On Detailed Delhi Map



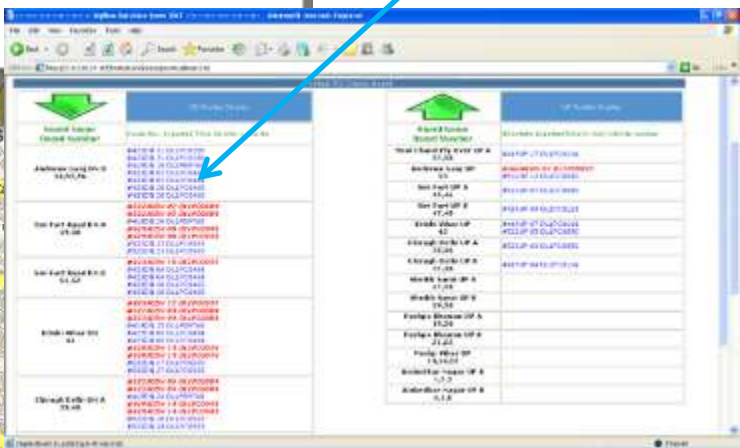
Central School UP

Bus Route No	Expected Arrivals (in min)	Bus No.
522UP	8	DL1PC0248

Buses in RED are AC. Buses in BLUE are Non AC.
Click on the route number to know the route details



ETA of Bus at each stop gets updated in real time on BQS LED as well as Web



Para Transit

- Real-time tracking of > **80,000 Vehicles**
- Autos fitted with GPS integrated EFMs
- Complete Trip tracking with fare meter data
- MIS reporting to the Transport Department
- Pooch-o Auto booking mobile application for Public

GPS integrated EFM are approved by Dept. of Legal Metrology (Weights & Measures) with the following features :

- GPS / GPRS integrated EFM with position update at 10 sec interval
- Printer for printing fare receipt
- Display screen to show fare and distance as well as status of integrated device , Customizable buttons for trip start/stop
- Panic Button
- tampering alert to prevent tampering of integrated meters
- Device installed and maintained by empanelled vendors



Intelligent Signaling System – Ahmedabad

- DIMTS has been nominated for restoration & repair works of 186 signalised intersections and up-gradation of Control Room with remote monitoring, in a phased manner, for Ahmedabad Municipal corporation
- Based on DIMTS performance, Ahmedabad Municipal Corporation has renewed O&M contract by 3 more years - up to Octo 2018



- ISS Ahmedabad includes –
 - 186 Signalised Intersections
 - Adaptive Signal Controller
 - LED Signal Heads
 - Vehicle detection cameras
 - MPLS-VPN leased line
 - Operations Control Center
 - CoSiCoSt ATCS software
 - Operations & Maintenance of Signalised intersections
 - Maintenance contract of 186 Jns renewed till 2018



Intelligent Signaling System – Ahmedabad

सी डैक
CONC

AREA TRAFFIC CONTROL SYSTEM, AHMEDABAD

DIMTS
for Traffic Management

HOME

TraMMGE

LIVE NETWORK

TIME SPACE

GRAPHS

REPORTS

SATURATION CHART

ABOUT

JUNCTION NAME : SWASTIK

SWASTIK JUNCTION
AHMEDABAD

STADIUM

GIRISH

JUNCTION PARAMETERS

STAGE	SEQNO	SPLIT	STATUS	MODE	CYCLE NO.
4	4	8	JUNCTION-ON	ATCS	2

ICT - Intersection Cycle-Time

STAGE PARAMETERS

STAGE NO	ALLOCATED	AVAILABLE	
1	18	41	13
2	18	18	13
3	20	34	16
4	15	34	13

LIVE JUNCTION CYCLE-GRAPH

Value

Time

Legend: CCT (yellow), ICT (blue), ACT (red)

SAT
SATUR
NORMA
UNDEF

Intelligent Signaling System – Surat

- In Jan 2014, DIMTS was awarded the contract for Development, Supply, Installation & Maintenance of Area Traffic Control System(ATCS) at 52 Junctions on BRTS corridor in Surat City
- DIMTS will Operate & Maintain these Junctions for 6 years.



- ISS Surat includes
 - 52 Signalised Intersections
 - adaptive Wireless Traffic Signal Controller,
 - LED Signal Heads,
 - Vehicle detection cameras,
 - OFC for 24x7 communication
 - Operation Control Center(OCC),
 - CoSiCoSt application software
 - TraMM Application Software

ATCS Control Room – Surat



ATCS Control Room – Surat



COMMAND & CONTROL CENTER

State-of-the-art Command & Control Center for monitoring of various ITS sub-systems :

- Adaptive Traffic Control System(ATCS)
- CCTV based Junction Surveillance
- Variable Message Signs (VMS)
- Red Light/Speed violation Detection
- Video Incident Detection System
- Parking lot Vacancy Counter
- Automatic Vehicle locator System



AUTOMATED PARKING MANAGEMENT SYSTEM (APMS)



- Operator based Entry/Exit Booth with interface to Arming/Exit Loops, Bar-code printer/reader, Smart-Card Reader, User fare Display, Boom Barrier & ANPR camera for Number plate reading.
- Bar code based token generation at Entry Gate while Bar code token scanning, tariff calculation and Payment receipt generation at Exit Gate
- VMS as part of Parking Guidance system provides vacancy information.
- Availability of Parking slot information upon arrival and proper signage and navigation system, ensures hassle-free parking space.
- Provision for advance Parking reservation through SMS or Internet
- Efficient Parking reduces congestion, pollution, driver's frustration and enhances overall driving experience within Parking lot.

Parking Solution

Report Details

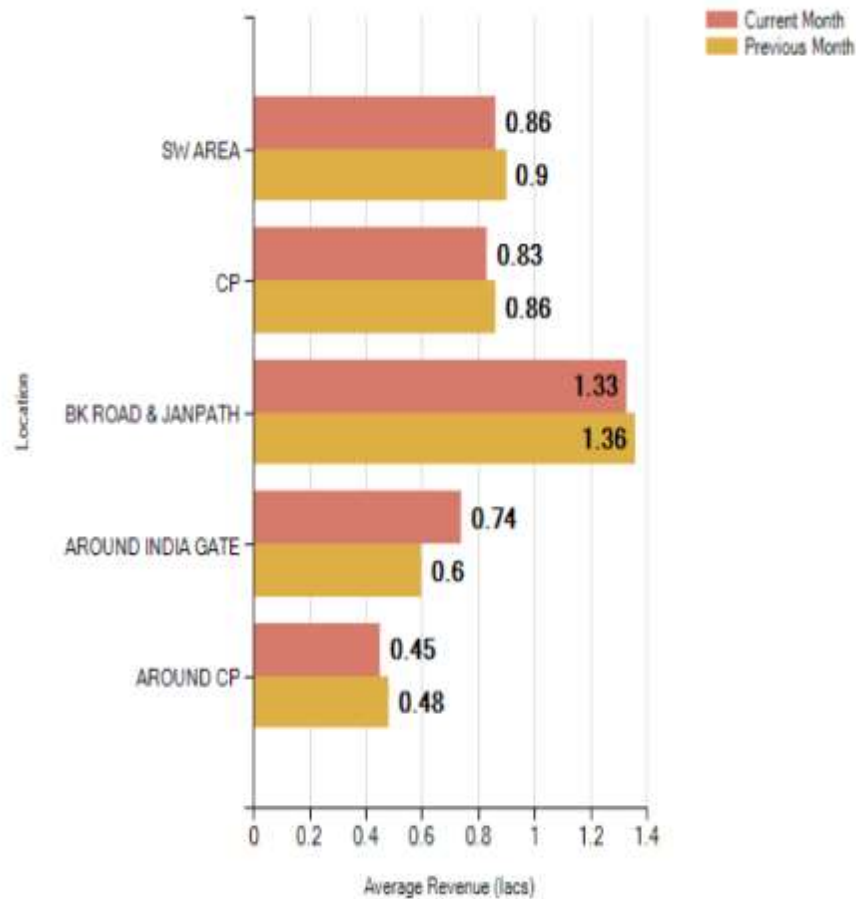


Location-wise Revenue & Capacity Utilization

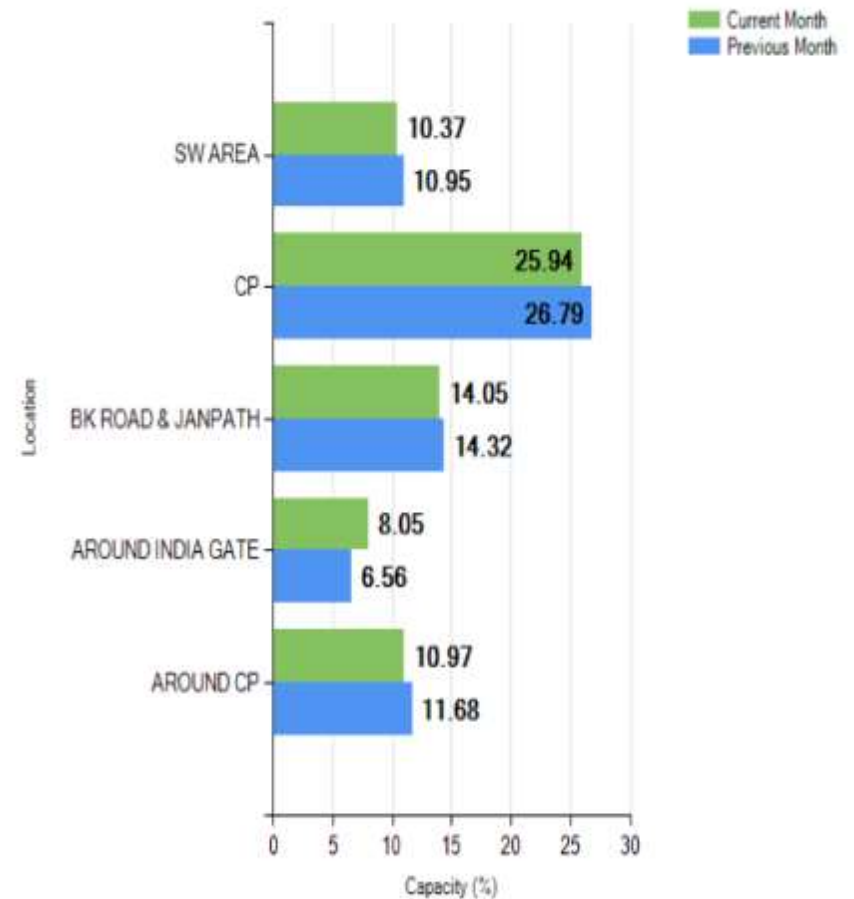
Current Month From 15-Feb-2015 To 16-Mar-2015

Previous Month From 16-Jan-2015 To 14-Feb-2015

Average Revenue Per Location (lacs)



Capacity Utilization (%)



Parking Solution

Welcome : dimts

Logout

Analysis

MIS Report

Search Criteria

From 16-02-2015

To 16-03-2015

Select Location

CP

Select Parking

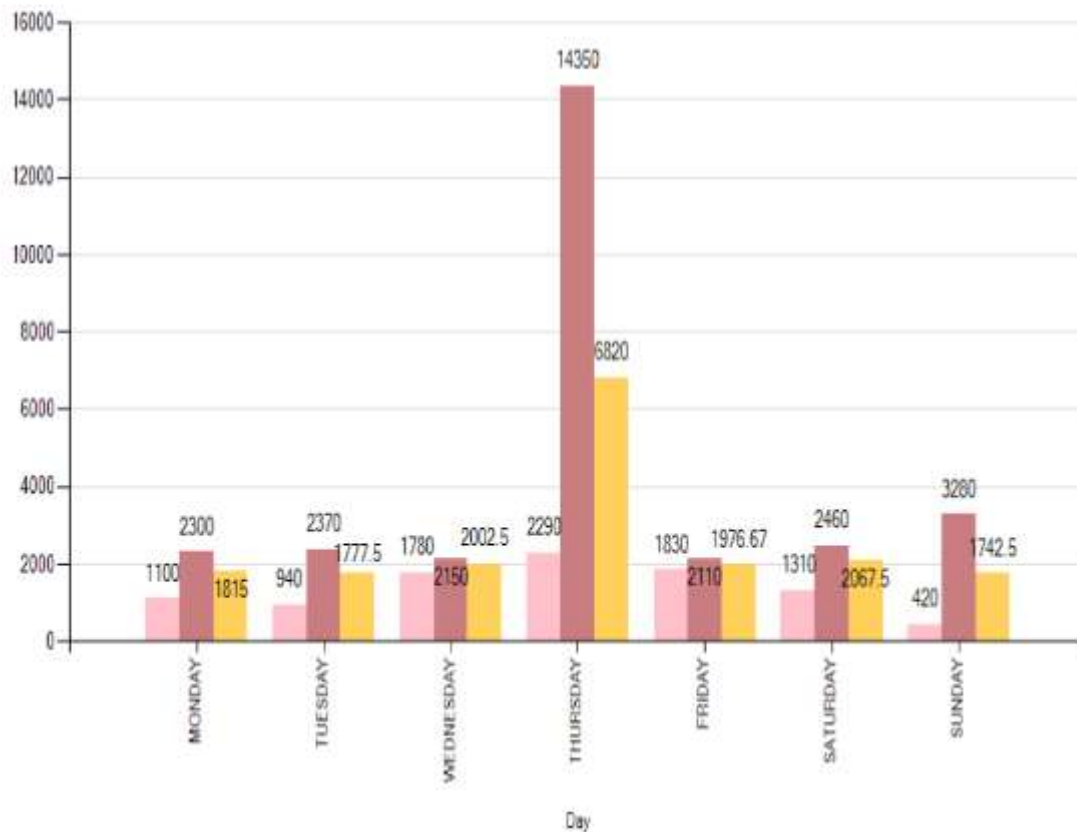
A BLX INNER CCL

View Report

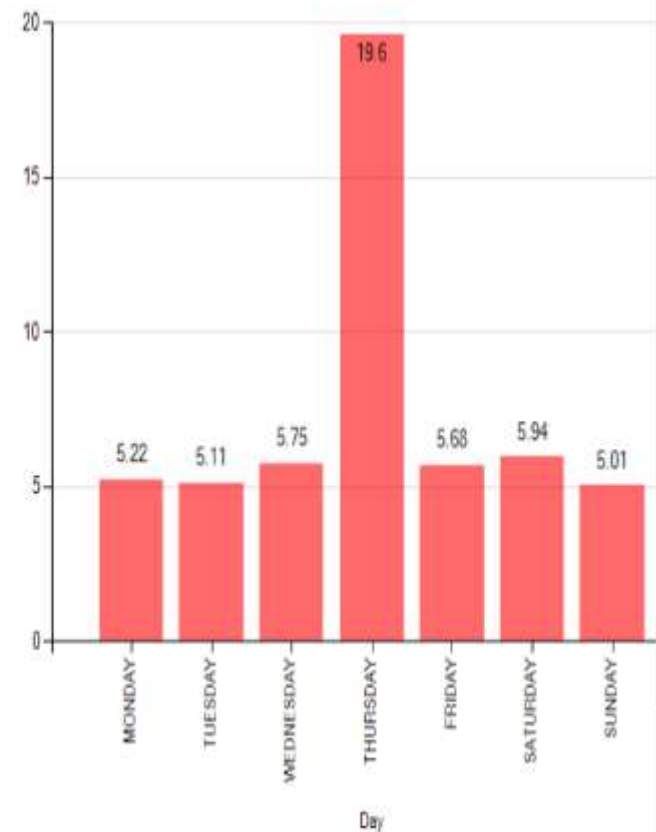
Report Details

Day - wise Analysis with Capacity Utilization

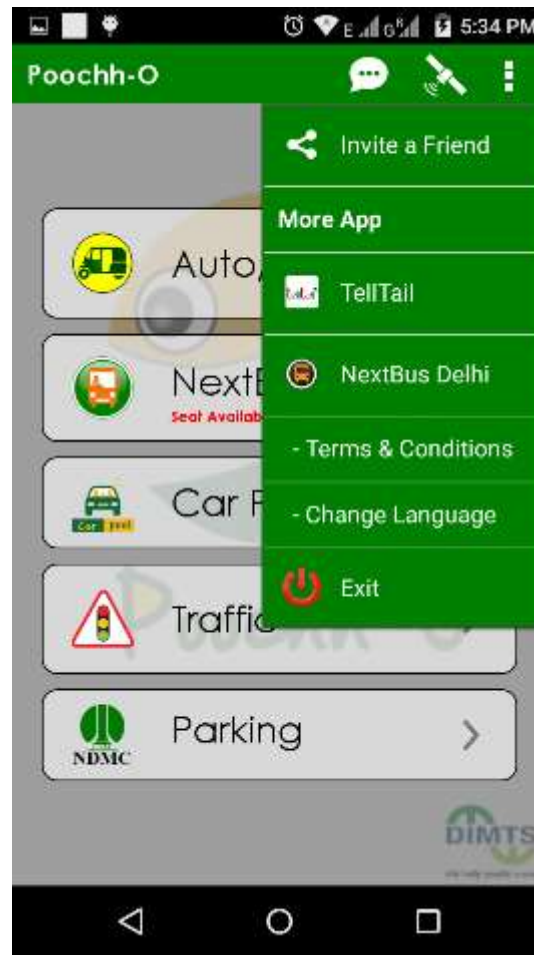
Minimum Amount Maximum Amount Average Amount



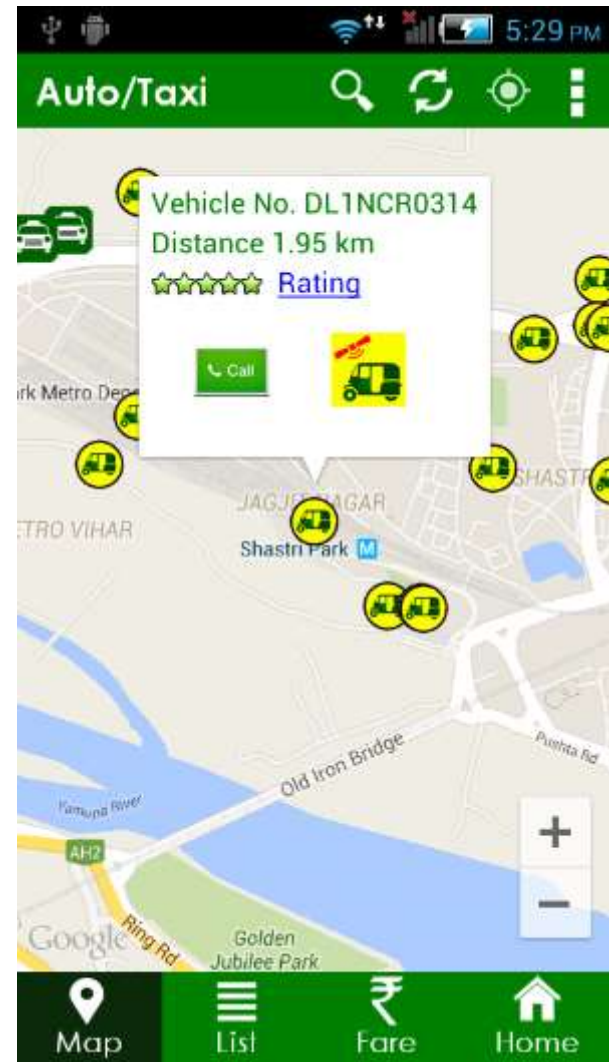
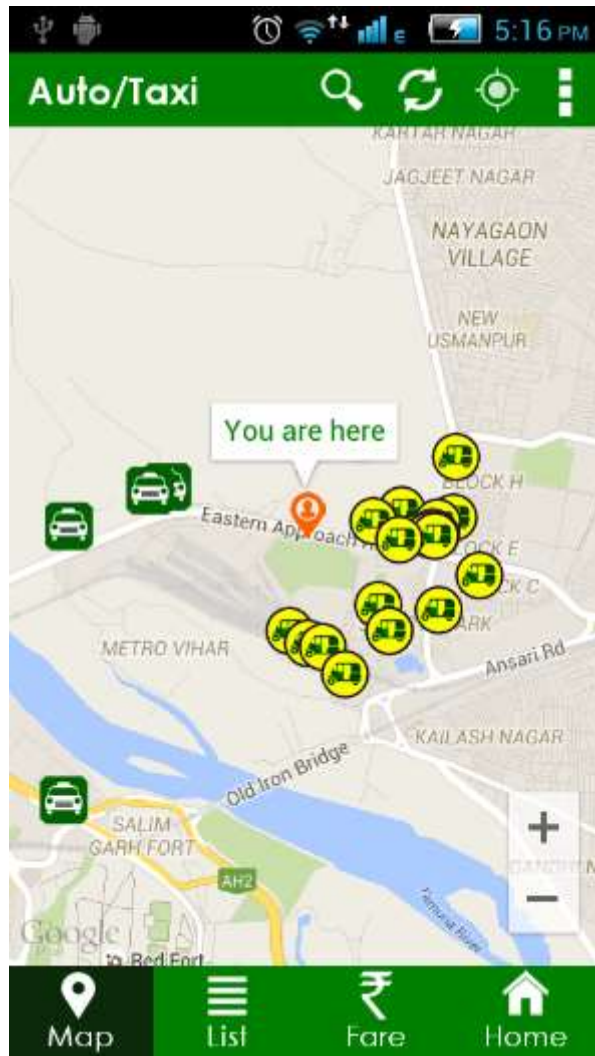
Capacity Utilization in %



Empowering CommutersPoochh-O App



Auto/Taxi

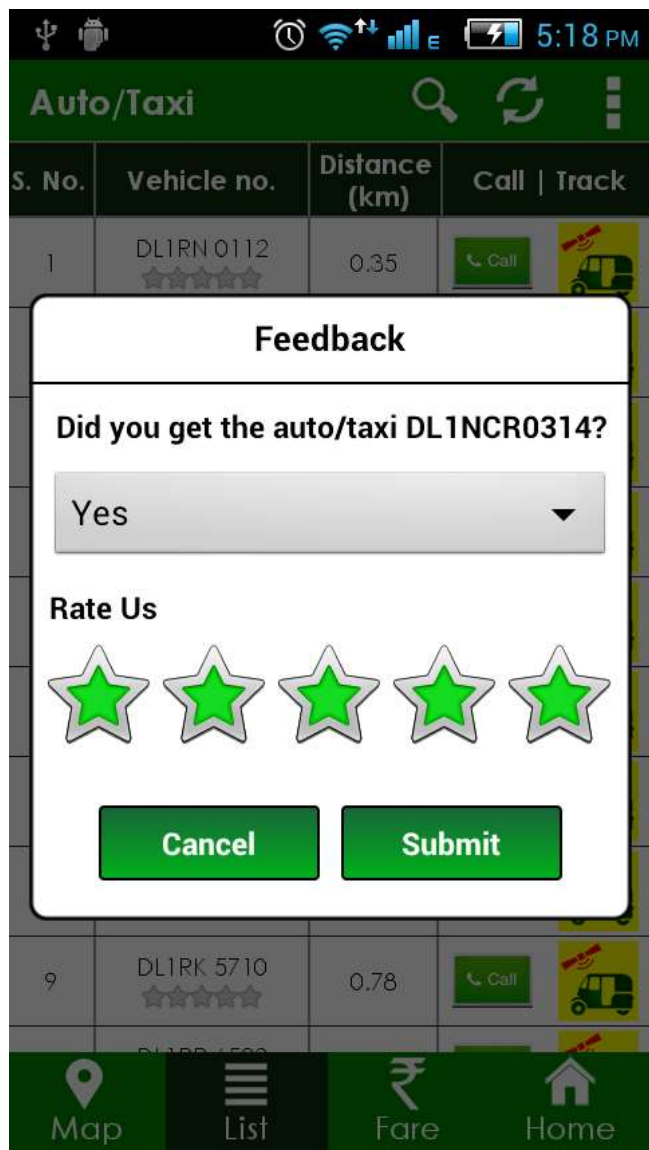


Auto/Taxi



The screenshot shows the 'Auto/Taxi' app interface. At the top, there's a green header with the title 'Auto/Taxi' and icons for search, refresh, and a menu. Below the header is a table with columns: 'S. No.', 'Vehicle no.', 'Distance (km)', and 'Call | Track'. The table lists several vehicles, including DL1RS 2894, DL1RP 9443, DL1RQ 9707, DL1NCR0314, DL1RT 0387, DL1RT 0453, DL1RT 2459, DL1RT 0517, and DL1RT 1994. Each row has a 'Call' button and a vehicle icon. At the bottom, there's a green navigation bar with icons for 'Map', 'List', 'Fare', and 'Home'.

S. No.	Vehicle no.	Distance (km)	Call Track
17	DL1RS 2894 ☆☆☆☆☆	1.59	
18	DL1RP 9443 ☆☆☆☆☆	1.60	
19	DL1RQ 9707 ☆☆☆☆☆	1.69	
20	DL1NCR0314 ☆☆☆☆☆	1.95	
21	DL1RT 0387 ☆☆☆☆☆	0.83	
22	DL1RT 0453 ☆☆☆☆☆	0.91	
23	DL1RT 2459 ☆☆☆☆☆	1.25	
24	DL1RT 0517 ☆☆☆☆☆	1.94	
25	DL1RT 1994 ☆☆☆☆☆	3.13	



The screenshot shows the 'Auto/Taxi' app interface with a feedback dialog box. The dialog box has a title 'Feedback' and a question 'Did you get the auto/taxi DL1NCR0314?'. Below the question is a dropdown menu with 'Yes' selected. Below the dropdown is a section titled 'Rate Us' with five green stars. At the bottom of the dialog are two buttons: 'Cancel' and 'Submit'. The background shows the same table as the first screenshot, but it is partially obscured by the dialog box.

Feedback

Did you get the auto/taxi DL1NCR0314?

Yes

Rate Us

☆☆☆☆☆

Cancel **Submit**

Fare Estimation

Auto Fare Estimation

Origin

My Location

Genpact, Brahmapuri Road, New

Destination

van, Connaught Place, New Delhi

Via (Optional)

Enter the first 3 letters for search

Show RouteCalculate Fare

*** DISCLAIMER:**
Night Charges (11 pm – 6 am): 25% extra on normal fare
Baggage charges: Rs. 10/bag
Waiting charges as applicable.
Fare calculation is on the basis of shortest route, which may not be the most optimal route

Map

List

Fare

Home

Auto Fare Estimation

Origin

My Location

Genpact, Brahmapuri Road, New

Message

Distance : 10.2 km
Indicative auto fare : Rs. 90.6
Duration : 17 mins

Minimum Rs.25 or Formula
 $\text{Rs.25} + (\text{Total Kms} - 2\text{Km}) * \text{Rs.8}$

OK

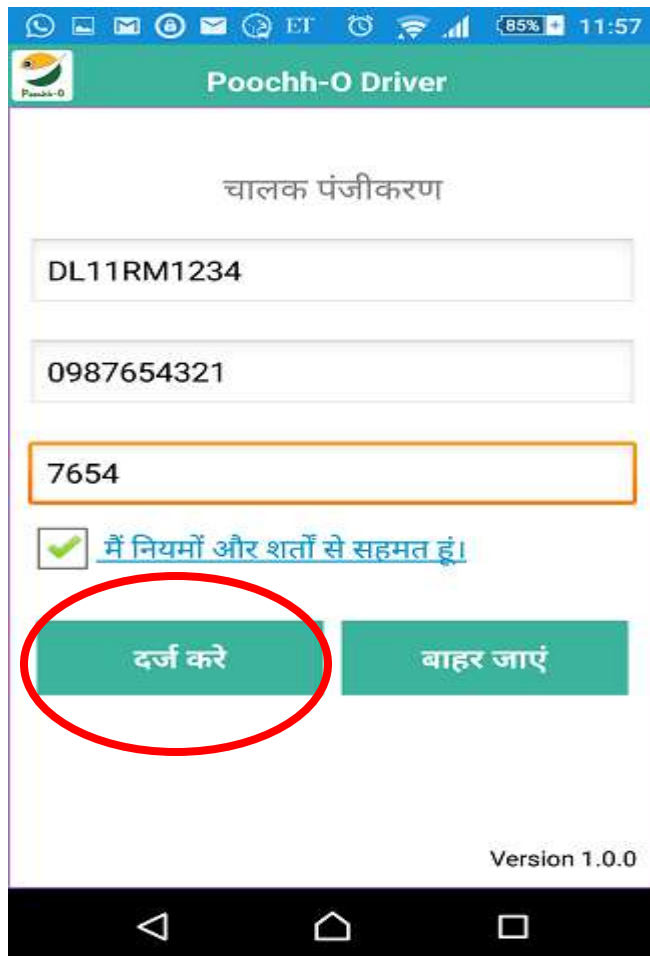
Baggage charges: Rs. 10/bag
Waiting charges as applicable.
Fare calculation is on the basis of shortest route, which may not be the most optimal route

Map

List

Fare

Home



Poochh-O Driver

चालक पंजीकरण

DL11RM1234

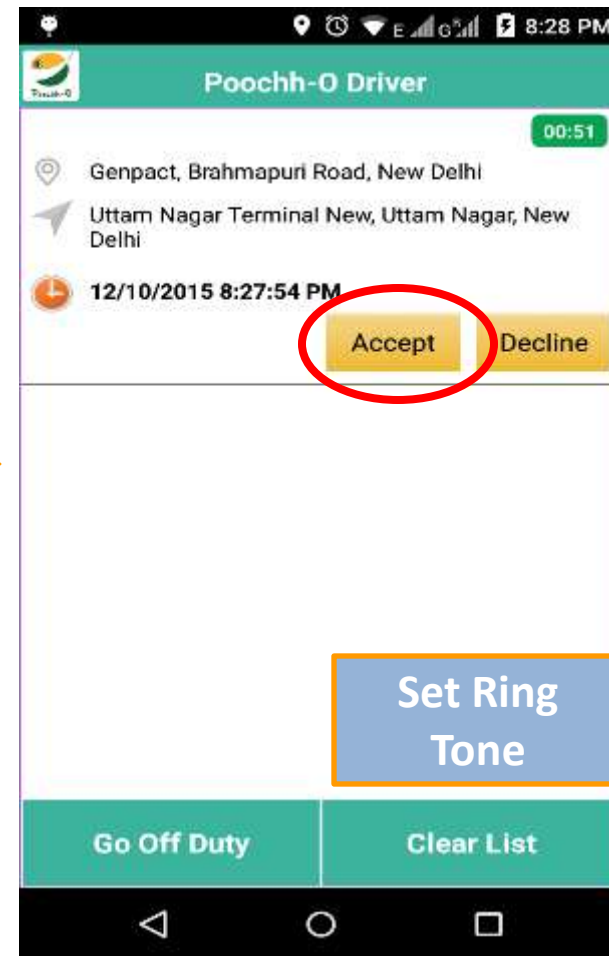
0987654321

7654

☒ मैं नियमों और शर्तों से सहमत हूँ।

दर्ज करे **बाहर जाएं**

Version 1.0.0



Poochh-O Driver

00:51

Genpact, Brahmapuri Road, New Delhi

Uttam Nagar Terminal New, Uttam Nagar, New Delhi

12/10/2015 8:27:54 PM

Accept **Decline**

Set Ring Tone

Go Off Duty **Clear List**

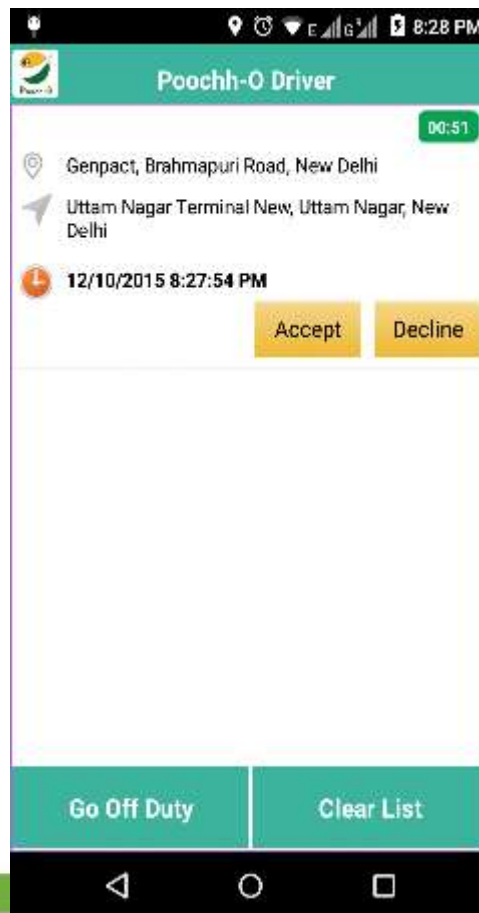
चालक के लिए प्रारंभिक पंजीकरण स्क्रीन



यात्री ऐप




ड्राइवर ऐप




यात्री ऐप

5:32 PM

Search by Route No.



Route No. :



Check Seat Availability(Occupancy) and time

2:53 PM

Search Nearby Bus Stops

☐ Use Current Location



Check Seat Availability(Occupancy) and time

5:33 PM

Route No. : 901

Name	: 114ST+901D
Source	: Kanjhawala Depot
Destination	: Kamla Market
Frequency	: 15mins
Bus Type	:  »

Name	: 901CLDOWN
Source	: MangolPuri Y Block
Destination	: Kamla Market
Frequency	: 15mins
Bus Type	:  »

Name	: 901CLUP
Source	: Ajmeri Gate
Destination	: Mangolpuri Y Block
Frequency	: 15mins
Bus Type	:  »

Name	: 901DOWN
Source	: Mangolpuri S Block
Destination	: Kamla Market
Frequency	: 15mins
Bus Type	:  »

Seat Availability(Occupancy) and time of arr

901CLDOWN

Mangol Pur School
Arriving in: 2 min

Rohini Depot III
Arriving in: 3 min

Puspanjali Enclave
Arriving in: 3 min

Kali Mata Mandir
Arriving in: 4 min

Deepali Chowk
Arriving in: 6 min

Saraswati Vihar C Block
Arriving in: 7 min

Madhuban Chowk Outer Ring Road
Arriving in: 8 min

Madhuban Chowk PP Metro Stn
Arriving in: 15 min

Pitampura
ETA is available for this route.
Arriving in: 16 min

Check Seat Availability(Occupancy) and time

Kali Mata Mandir

Arriving in (min): 4

Seats Available: 4

Destination : Kamla Market
Route No. : 901CLDOWN
Bus No. : DL1PC4330
Current Location : Outer Ring Road, Mangolpur Kalan
Bus Type :

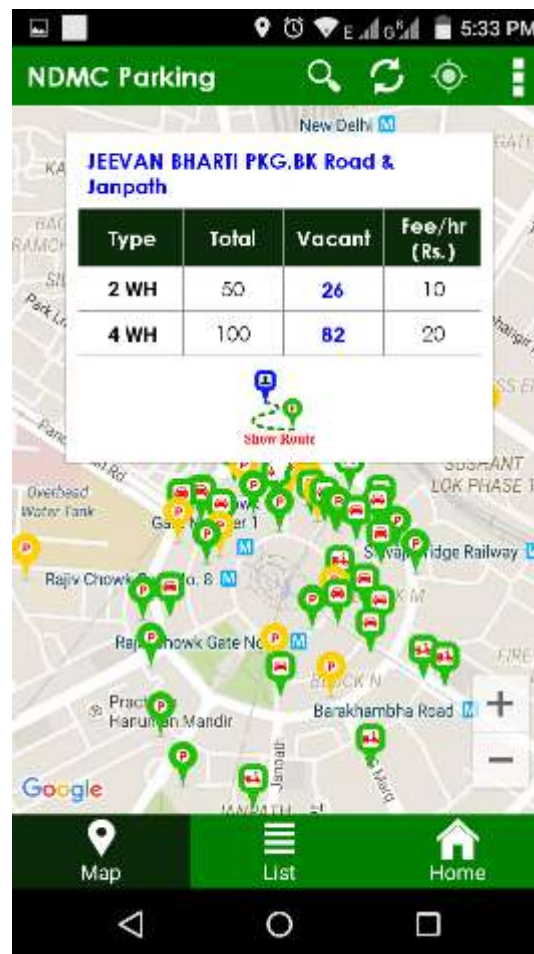
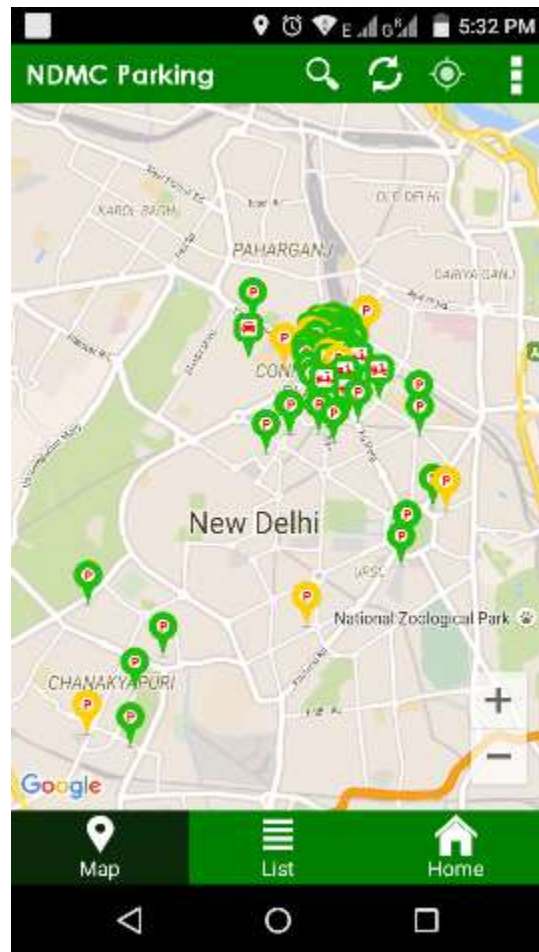
Seat Availability :

Check Seat Availability(Occupancy) and time

901CLDOWN

New Delhi

Parking




4G 2:32 PM

Registration

Welcome to Poochh-O Carpool

Please enter your mobile number

 +91

For verification, a One Time Password(OTP) will be sent to you.



☐ I agree to the [Terms & Conditions](#). I understand that I would not carpool with strangers and I would choose known people from my neighbourhood / office etc. for the carpool.

Register


2:50 PM



My Personal Details


Help us know you better: Connect with Facebook and LinkedIn.


 


Fill your details


 Ad hoc user

 25-12-1993 



 Male

 promatics.prateek21@yahoo.in

 Aadhar Card No.


234523452345


Update Personal Detail


2:52 pm

My Car Details

☒ I have a car ☐ I don't have a car

 DL 4 BE 2345 **Odd**

 Maruti

 Wagon R

☒ I have a valid Driving License

☒ I have Car Insurance
(Including Third Party)

☒ I have a valid Pollution Under
Control Certificate (PUC)



Update Car Details


2:52 pm


My Journey Details


Regular Carpool **One Time Carpool**


☐ I am looking for a ride ☒ I want to offer a ride

 02-01-2016 

 Shri TN Kundra Marg, Kamla Na

 09:00 AM

 InnovationM, Sector 4, Noida, Ut


 I want to travel with:


Save Remove Journey


3:06 pm


My Journey Details


Regular Carpool **One Time Carpool**

 Kundra Marg, Kamla Nagar, New


 09:00 AM

 or 4, Noida, Uttar Pradesh, India

 06:00 PM

 I want to travel with:

☐ Male Only ☐ Female Only ☒ Does not matter


 Days of the week I travel

Save





Settings Done


Your Profile


 **Update your profile**


Emergency Contacts

 **Add Contact** >

 **Add Contact** >

 **Add Contact** >






 **Add Contact** >

 **Add Contact** >

LOGOUT

Add Contact Save

Contact Info

	First Name	<input type="text" value="Enter First Name"/>
	Last Name	<input type="text" value="Enter Last Name"/>
	Mobile No	<input type="text" value="Enter Mobile N..."/> 
	Email Id	<input type="text" value="Enter Email Id"/>

MORTH - National Level Vehicle Security and Tracking System

Scope is to support MoRTH in formulating and implementing the scheme “Security for Women in Public Road Transport in the Country”

Project is planned to be funded from the Nirbhaya Fund.

Following components are proposed

A National
Backend Data
Centre.

CCC in 32 cities
covering more
than 3 million
vehicle

Installation of
GPS
CCTV
Panic Buttons
in nominated PSVs

Intelligent parking system debuts at Connaught Place

Also planned is an app that will allow you to book a slot in advance



Boards give you information on empty spaces within a parking lot.

SHALINI NARAYAN & ADITI VATSA

periment in some NDMC areas to check

Now a mobile app to track buses, provide info on seat availability

BUS TRACKER NextBus app to provide information on routes, bus frequency, bus stop locations

Abul Mafur
abulmafur@indiatimes.com

NEW DELHI: Travelling by public transport is set to get easier in the Capital. The Delhi Integrated Multi-Modal Transit System (DIMTS) — an agency that consults with the government on transport issues — has come up with a mobile application that will tell you the exact time of arrival of the next bus at a particular stand. It will also indicate whether the bus is crowded or seats are available.

NextBus, the application, is available on all mobile platforms. The application will initially provide information only on 1300-odd orange-coloured cluster buses run under the brand name of 'Delhi Transit'. However, it will soon include DTC buses.

According to DIMTS officials, commuters can now plan their journey with the help of NextBus. The application will tell them the exact time of arrival of the next bus along with its route number.

"The most exciting feature of the application is 'Occupancy Status'. This feature helps commuters know the availability of seats in orange buses which are arriving. Commuters will get to know in advance if the next bus has 'Seats Available' or 'Standing Available' or if it is 'Crowded'," a DIMTS official said. The official



The NextBus application will tell commuters the exact time of arrival of the next bus along with its route number and occupancy status.

HT FILE PHOTO

cial said the occupancy status information is relayed real-time to give the correct status to commuters.

Despite the Delhi Government strengthening the fleet of buses in the national capital, frequency and reliability of buses continue to be a major cause of concern. DTC officials claim they follow a timetable and try to maintain the frequency of buses, but commuters complain that buses often fail to turn up at the expected time.

Cluster buses, on the other hand, are better managed, follow a strict timetable and maintain efficiency of more than 96%. While the GPS devices installed in DTC buses have either been stolen or removed, the ones installed in cluster buses send real time status of its location to the central control room to help the centre use that information for the benefit of commuters.

"The NextBus application will also help you with the exact

location of the bus. Commuters can share their location with their family and friends using SMS and social media like WhatsApp, Facebook, Gmail, Hangouts, LinkedIn and Skype to keep their family and friends informed about their location," an official said.

The application also provides information on the estimated fare and the trip distance, estimated travel time and traffic condition on the route.



Now a mobile app to track buses, provide info on seat availability

BUS TRACKER NextBus app to provide information on routes, bus frequency, bus stop locations

Atul Mathur

atul.mathur@hindustantimes.com

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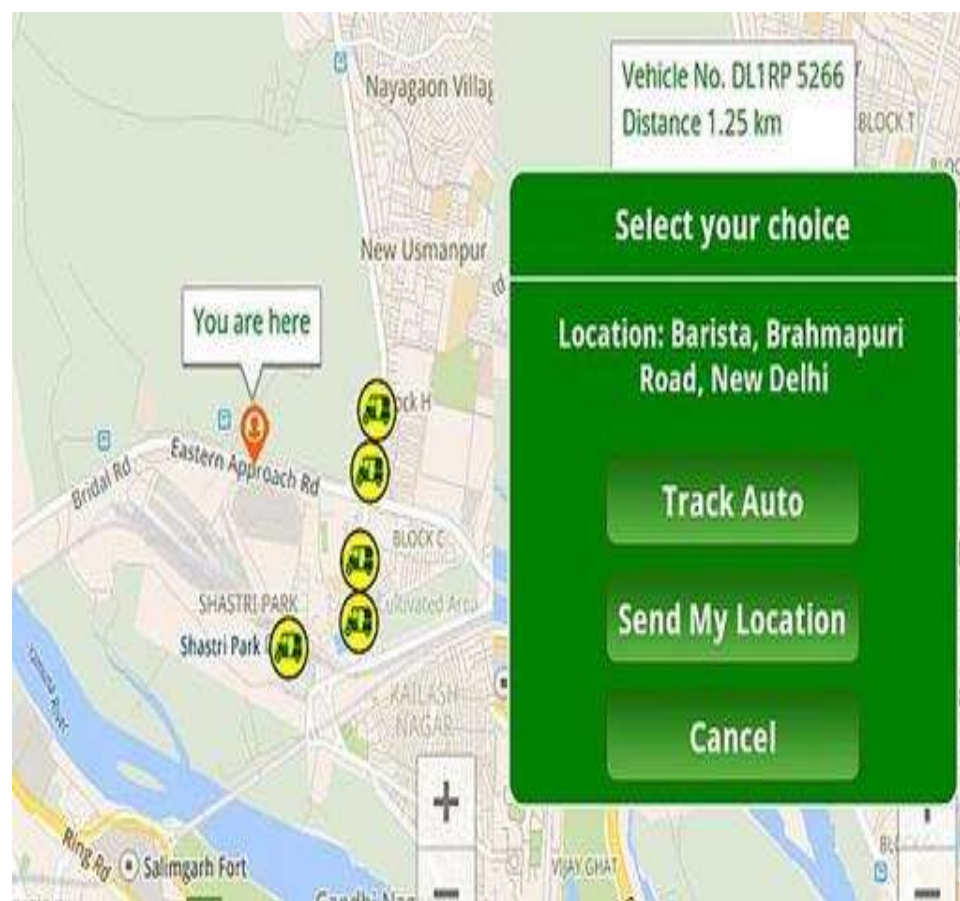
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The application also provides information on the estimated fare and the trip distance, estimated travel time and traffic condition on the route.

Pooch-O Android app lets you book autos through smartphone



पॉपुलर हुआ 'PoochO' ऐप 2 महीने में 25 हजार से ज्यादा लोगों ने किया डाउनलोड

■ प्रशांत सोनी, नई दिल्ली

दिल्ली में चल रहे जीपीएस लगे ऑटो को फोन करके बुलाने की सुविधा देने वाला 'पूछो' मोबाइल ऐप लोगों के बीच पॉपुलर हो रहा है। पिछले 2 महीनों में 25 हजार से ज्यादा लोग इस ऐप को मोबाइल में डाउनलोड कर चुके हैं, जबकि रोज करीब 5500 लोग गूगल प्ले स्टोर में जाकर इस ऐप के बारे में जानकारी ले रहे हैं। एंड्रॉयड और आईओएस ऑपरेटिंग सिस्टम पर चलने वाले इस ऐप को डाउनलोड करने वाले लोग अब तक करीब 1.5 लाख बार इसे अपने मोबाइल पर एक्सेस करके इसका इस्तेमाल कर चुके हैं। ऐप को लोगों ने पसंद किया है और इसे ओवरऑल 4.1 स्टार रेटिंग मिली है। गूगल प्ले स्टोर पर अब तक 685 में से 370 लोग इसे 5 और 146 लोग 4 स्टार रेटिंग दे चुके हैं, जबकि कुल 169 लोगों ने 1 से लेकर 3 तक रेटिंग दी है।

ऐप को डिजाइन और मॉनिटर करने वाली दिल्ली सरकार की भागीदारी वाली कंपनी डिम्ट्स के अधिकारियों का कहना है कि जीपीएस लगे करीब 35 हजार ऑटो चालकों को इस ऐप के तहत रजिस्टर्ड करके उनके मोबाइल नंबर सिस्टम में फीड किए जा चुके हैं। रोज कुछ नए ऑटो ओनर्स अपने

सुविधा का सवाल...

5500 लोग रोज प्ले स्टोर से ऐप की ले रहे हैं जानकारी

■ यह ऐप जीपीएस लगे ऑटो को फोन करके बुलाने की देता है सुविधा

■ ऑटो ट्रेकिंग का सिस्टम होने के कारण महिलाएं कर रही हैं ज्यादा पसंद



ऑटो का रजिस्ट्रेशन करवाने के लिए डिम्ट्स से संपर्क कर रहे हैं। हालांकि, अधिकारियों ने माना कि अभी रजिस्टर्ड हो चुके सभी ऑटो चालकों ने इस ऐप को अपने मोबाइल में डाउनलोड नहीं किया है, लेकिन पब्लिसिटी और एजुकेशन प्रोग्राम्स के जरिए उन्हें एकजुट करके इस ऐप के फायदे बताए जा रहे हैं। इसी साल 11 जुलाई को इस ऐप को लॉन्चिंग होने के बाद ऐप

को लेकर डिम्ट्स को कुछ शिकायतें भी मिली थीं। इसमें ज्यादा शिकायतें ऑटो ड्राइवरों के फोन पिक ना करने या गलत फोन नंबर रजिस्टर्ड कराने से जुड़ी थीं। ऐप की फंक्शनिंग को लेकर भी कुछ तकनीकी दिक्कतें आ रही थीं, जिसके बाद 23 जुलाई को डिम्ट्स ने ऐप को दोबारा अपडेट करके दिक्कतें दूर करने की कोशिश की। साथ ही ऐप में सिलेक्ट किए गए रूट पर पिछले एक घंटे की ट्रेफिक सिचुएशन का अपडेट बताने, मोबाइल की बैटरी बचाने के लिए ऐप से एग्जिट बटन की सुविधा देने और यूजर एक्सपीरियंस को बेहतर बनाने के लिए कुछ नई चीजों को भी इंटीग्रेट किया गया, जिसके बाद इस ऐप को लोगों से अच्छा फीडबैक मिलने लगा।

डिम्ट्स प्रवक्ता के मुताबिक अगर कॉल करने के बाद भी ऑटो वाला रिस्पॉन्स नहीं देता है या नहीं आता है, तो इसकी शिकायत करने के लिए फ्रीडबैक मैकेनिज्म बनाया गया है। इस काम के लिए स्टाफ रखा गया है जो कस्टमर से मिले फ्रीडबैक के बेस पर रोज रिपोर्ट तैयार करके संबंधित अधिकारियों को देते हैं और फिर एक्शन लिया जाता है।

ऑटो की ट्रेकिंग का सिस्टम होने के कारण खासतौर से महिलाएं इस ऐप को पसंद कर रही हैं।

Thank You

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